



## Clover SaaS Plan Matrix

Available Clover SaaS Plans ----->	Payments <sup>1</sup>	Essentials <sup>2</sup>	Register	Counter Service Restaurant (CSR)	Table Service Restaurant (TSR)
<b>SaaS Plan Description</b>	<b>Payments</b> is the entry level software plan from Clover that is a flexible, fast, secure, cloud-based payments plan made easy. It enables merchants who only need to accept and track payments (swipe, EMV, and NFC payments) without a Clover POS Device. It does not include business management functionality such as order management, inventory management, employee management and customer management or the customer engagement apps. The Clover Payments plan replaced Payments Plus.	<b>Essential</b> is the next tier up from Payments and is intended to be a great option for electronic cash register (ECR) merchants looking for more control over their business management. It is a flexible, all-in-one base plan for merchants to accept and track payments and manage the business with or without a Clover device. It's described as the ultimate cash register replacement plan. It includes all the features of Clover Payments, plus it enables merchants with lightweight business management features, including inventory management, order management, and item-level discounts and tax calculations. The Clover Essentials replaced Register Lite.	<b>Register</b> was built with the intent of being a comprehensive business management solution, applicable for a variety of industries like Service and Retail. In addition to including the same features as Payments and Essentials, Register also includes enhanced inventory and order management (order types), support for item variants, and weight scale support.	<b>CSR</b> is a powerful point-of-sale solution for quick serve restaurants. The CSR software plan is intended to meet the needs of single-location merchants in the quick service restaurant (QSR) space. This plan is purpose-built for QSR merchants, including support for kitchen printers & displays, menu management functionality, and integration with Clover Online Ordering (COLO). Modifiers and Weight Scale are also supported.	<b>TSR</b> is a powerful point-of-sale solution for full service restaurants. TSR is our most advanced POS plan for full-service restaurants (FSR). This plan includes everything offered in the CSR plan, as well as other FSR features including custom floor plans, order/fire from table, scan to order and online ordering.
<b>Types of Merchants</b>	Business that only need to take payments.	Merchants that don't fall under Register / CSR / TSR but still want to do basic inventory and reporting and order management and big screen.	Small simple retailers including: -Apparel Store -Flower Shops -Convenience Stores -Merchandise Stores -Sport Shops -Gift Shops (Novelty) -Book Stores -Hardware -Simple Grocery Stores	Counter Service Restaurants including: -Cafés -Ice Cream Shops -Burger Joints -Deli Shops -Pizza Shops -More Complex Grocery Stores	Full Service Restaurants
<b>SaaS Plan Service Fee<sup>8</sup></b>	\$0.00	\$14.95/mth \$9.95/mth (additional device)	\$39.95/mth \$9.95/mth (additional device)	\$49.95/mth \$9.95/mth (additional device)	\$79.95/mth \$9.95/mth (additional device)
<b>Device Required</b>	Yes	Optional <sup>6</sup>	Yes	Yes	Yes
<b>Payment Methods &amp; Devices Supported</b>					
<b>Virtual Terminal</b>	Yes	Yes	Yes	Yes	Yes
<b>eCommerce Integration</b>	Yes	Yes	Yes	Yes	Yes
<b>Developer Tools</b>	Yes	Yes	Yes	Yes	Yes
<b>Flex</b>	Yes	Yes	Yes	Yes	Yes
<b>Mini</b>	Yes	Yes	Yes	Yes	Yes
<b>Station Duo</b>	NA	NA	Yes	Yes	Yes



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<b>Features</b>					
Accepts all Credit & Debit Cards	x	x	x	x	x
24 x 7 x 365 Telephone Support	x	x	x	x	x
Recurring Billing	x	x	x	x	x
eInvoicing	x	x	x	x	x
Employee Management	x	x	x	x	x
Customer App	x	x	x	x	x
Robust reporting	Basic Reporting Baseline	x Baseline <sup>3</sup> + Product Mix & Tax	x Baseline <sup>3</sup> + Product Mix & Tax	x Baseline <sup>3</sup> + Product Mix & Tax + Item Cost + Order Type	x Baseline <sup>3</sup> + Product Mix & Tax + Item Cost + Order Type
Access to Clover App Market apps	Basic	Basic	x	x	x
Inventory Management		x Baseline <sup>3</sup>	x Baseline <sup>3</sup>	x Baseline <sup>3</sup> + Cost Tracking and Modifiers + Menu Management	x Baseline <sup>3</sup> + Cost Tracking and Modifiers + Menu Management
Order Management		x Baseline <sup>3</sup>	x Baseline <sup>3</sup>	x Baseline <sup>3</sup> + COLO <sup>7</sup> + Takeout/Delivery	x Baseline <sup>3</sup> + COLO <sup>7</sup> + Takeout/Delivery + Table Mapping
Item Level Discount & Tax Calculations		x	x	x	x
Order Types (Pick Up, Delivery, Dine In)			x	x	x
Item Modifiers <sup>4</sup>				x	x
Weight Scale Support			x	x	x
Item Exchanges			x		
Item Variants <sup>5</sup>			x		
Kitchen Printer & Display Integrations				x	x
Menu Management				x	x
Pre-Authorization a Tab					x
Multiple Bill Splitting Options					x
Table Mapping					x
Tablesides order/fire/payment					x
Scan to Pay					x
Coursing					x
<b>FOOTNOTES:</b>					
<sup>1</sup> Payments:	Rebranded to <b>Payments</b> formally Payments Plus				
<sup>2</sup> Essentials:	Rebranded to <b>Essentials</b> formally Account Only / Register Lite				
<sup>3</sup> BASELINE:	Feature from SaaS Plan below are included + additional features				
<sup>4</sup> Modifiers:	Modifier relates to food orders and modifying a set item to include something other than the original description. (ie - adding onions to a burger)				
<sup>5</sup> Variants:	An Item with Variants is a group of similar products that are offered in different variations, such as size or color Each variant is a unique SKU with its own inventory, housed under a master item. Note: There are no options to manage Variants within the Clover Dashboard				
<sup>6</sup> Optional:	For Virtual Terminal, you do not require a device, if you select Essential for a Brick and mortar, then a device is required.				
<sup>7</sup> COLO	Clover Online Ordering				
<sup>8</sup> SaaS Plan Fees	The cost of the SaaS Plan (where applicable) will apply whether or not a device is associated with the account.				